

**Nombre de la Empresa:** Shastic, INC

**Nombre del puesto:** Artificial Intelligence Analyst (Silicon Valley)

**Descripción del puesto, funciones y responsabilidades:**

### **Job Description**

Shastic, a fintech startup building a conversational AI platform for Banking is looking for a remote A.I. Data Analyst to support the Silicon Valley development team in launching its A.I. dialogue engine for retail banking.

This opening is a hands-on, multifaceted role for an organized, highly detail-oriented and driven analyst - preferably with experience in retail banking or financial services.

Training and onboarding will be provided, and the role is available to start immediately.

This position is remote.

### **Job Responsibilities:**

+ Clean & label dialogue data sets for training an A.I. algorithm. This task requires a high-degree of structure and extreme attention to detail, as simple omissions of characters or symbols within a large data set have substantial consequences in the results.

+ Deliver clean labeled data sets of 'customer <> agent' dialogues.

+ Maintain a clean taxonomy of data labels for intent and utterance data sets.

### **You should:**

- Be looking to work hard and grow with the company over the next five years at least.
- Be an excellent communicator (English).
- At least two years of experience with Python pro 2+
- Have experience building statistical prediction models.
- Have experience in retail banking and financial services (preferred).
- Have experience in customer support (preferred).
- Be a systems thinker. To be able to understand and anticipate the cause and effects of changes to an existing system.
  - Be very organized, data-driven, detailed-oriented and a self-starter.
  - Have a bachelor's degree (required)

## **About Shastic Inc.**

Shastic is redefining how credit unions and banks apply technology across digital channels. The California-based fintech company provides productivity solutions for customer engagement, loan generation, and workflow automation to meet the rising demand for digital banking services. Shastic's omni-channel platform supports all consumer finance products, integrates directly with the online loan application, and reengages prospects in real-time as they move through different stages of the loan process. Their interactive tools are added across the web, mobile, email, Facebook, and text messaging to make it easy to do business with a growing segment of digital consumers.

**Type of Job:** Full-time, remote.

**Age range:** Any age

**Software, methodology or area experience:** Python pro 2+ (professional level)

**Working Hours:** 8:00 to 15:00 Pacific Time

**Wage:** According to skills

**Language requirements:** Advanced English (read, written and spoken)

**Location:** Silicon Valley, US

### **CONTACT**

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